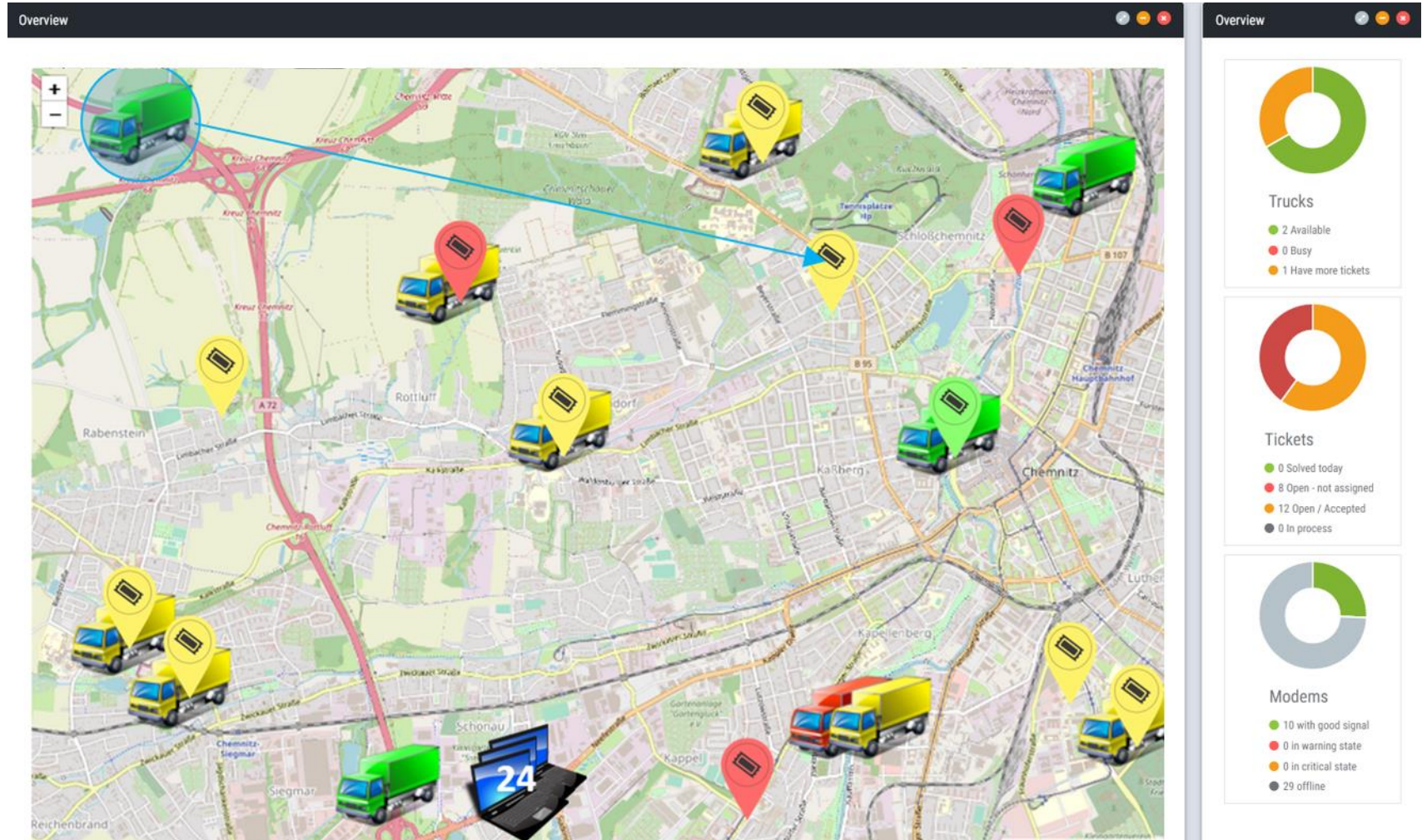




Workforce

Scope:

- Management
- Overview





Workforce

Workforce Dashboard

- The Workforce Map displays important Information, colored according to the status :
 - Every technician in the field (as truck)
 - All open tickets (with a ticket symbol)
 - All In-house staff (as Notebooks)
- Interactively show and hide elements
- Directly call your technicians
- Link to google maps, to find the fastest route to a ticket
- Mobile responsive
- Highlight the connection between truck and ticket
- System summary/overview
- Technician capabilities and position data are analyzed to find the best fitting technician for every ticket
- Only qualified technicians can be assigned to a ticket
- Easy set up through group assigning capabilities to staff
- Awesome new features that are currently in development:
 - Resource management tool to schedule your maintenance tasks easily

